Certificate In Service Desk Executive

Candidates matching with following eligibility criteria would only be allowed to attend the selection process.

Training duration: 72 Hrs.

Eligibility: Year of Graduation should be 2020/2021/2022/2023/Final semester (all stream)

Role: Service Desk, Content Moderator, Tech Support, Business Process Service, MIS Executive Etc.

Location: PAN India.

Qualification & Criteria

- ❖ Candidates must have completed graduation in 2020, 2021, 2022, 2023 & Final Semester
- ❖ Candidates must be open to **relocate to any location and work in rotational shifts**
- ❖ Candidates must be available to join immediately
- ❖ Candidate must have **average English written / verbal communication skills** coupled with good English language comprehension

Desired Skills:

- ❖ Should have **average/excellent communication and English-speaking skills**
- ❖ Should have good interpersonal skills and ability to perform under pressure.
- ❖ Willing to work in a 24/7 environment
- ❖ Basic computing skills

Course Content:

- ❖ Effective Communication and Problem Solving
- ❖ Customer Service
- ❖ Soft-Skills
- ❖ Hardware Fundamental
- ❖ MS Office Fundamental

Hiring Companies

- ❖ Capgemini
- ❖ TCS
- ❖ WIPRO
- ❖ Marvel Box
- ❖ Concentrix
- ❖ SUN Knowledge
- ❖ IIMI
- ❖ Apollo Hospitals
- ❖ British Telecom
- ❖ Teck Mahindra
- ❖ Teleperformance
- ❖ Writers Information